PRA XIS

As an ongoing partner, they've delivered responsive support to our IT challenges. They know what needs to get done and are diligent at seeing projects through to completion."

-James Maginn, CEO, Watt Commercial Properties

Praxis gives Watt Comercial The expertise of a CIO, the dependability of a partner

When the CEO of one of Los Angeles' largest commercial real estate developer and manager, Watt Commercial Properties, needed to fill the role of his company's Chief Information Officer, he didn't look for another employee. He looked to Praxis Computing.

Rapid Growth, New Solution

"We had been working with Praxis to support a rapid growth in our company and I had heard very good things about them from other executives in the company," said James Maginn, CEO of Watt Commercial Properties. "When I needed to fill the role of CIO, I consulted with Praxis and they immediately gave me the confidence of having a technology expert on staff." The first project Maginnrelied on Praxis to manage was a replacement of the firm's property management and accounting system. This system is missioncritical to Watt Properties as it is used to manage properties nationwide and is a point of interface for a major Watt client located in Australia.

Checkpoint of Contact

Working with a non-technical project manager in Australia, Praxis provided technical management and orchestration among Watt personnel, the software vendors, and outside consultants. When the system cutover date arrived, the team was ready, and the project was completed on-time and inbudget. Following the success of the project, Maginn kept Praxis onboard to assist with improving the company's IT procedures for upgrades, responsiveness and network operations.

"Praxis has given me the confidence of knowing that tactically they can take care of our day-to-day operational needs, and strategically they're available for consultation on what we need to be doing in the future," said Maginn. "They have a pragmatic approach to business and solving problems, and they know how to leverage technology to improve our operations."

Maginnexpects that Praxis will continue to fill the role of CIO, and be more involved in Watt's strategic planning as they look into the company's IT needs over the next three to four years.